



# Cybersecurity Questionnaire

Here are 10 key questions to ask any revenue cycle management partner to ensure efficient cybersecurity measures

1. What cybersecurity frameworks do you follow? (ex: NIST, HITRUST)

2. How is patient data encrypted, both in transit and at rest?

3. Do you conduct regular third-party penetration testing and risk assessment?

4. What is your incident response plan in the event of a breach – and how will you communicate with us?

5. How do you vet and monitor your own subcontractors and partners?

6. Are you compliant with HIPAA, HITECH, and other relevant regulations? Can you demonstrate it with recent audits or certifications?

7. Do you offer Business Associate Agreements (BAAs) with clear data protection clauses?

8. What measures are in place to ensure continuity of service during a cyberattack?

9. How often do you train your employees on security best practices?

10. What role can we play in jointly strengthening cybersecurity across our partnership?